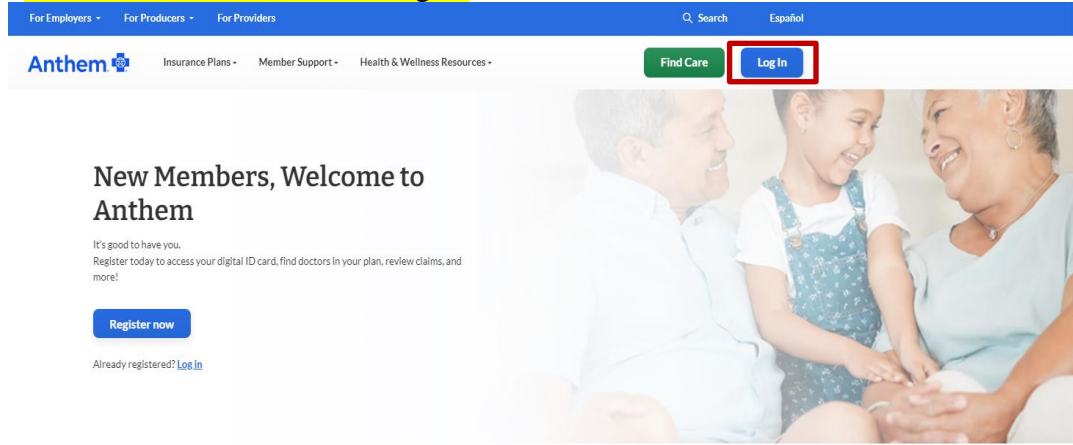




How to Register on Anthem.com/ca

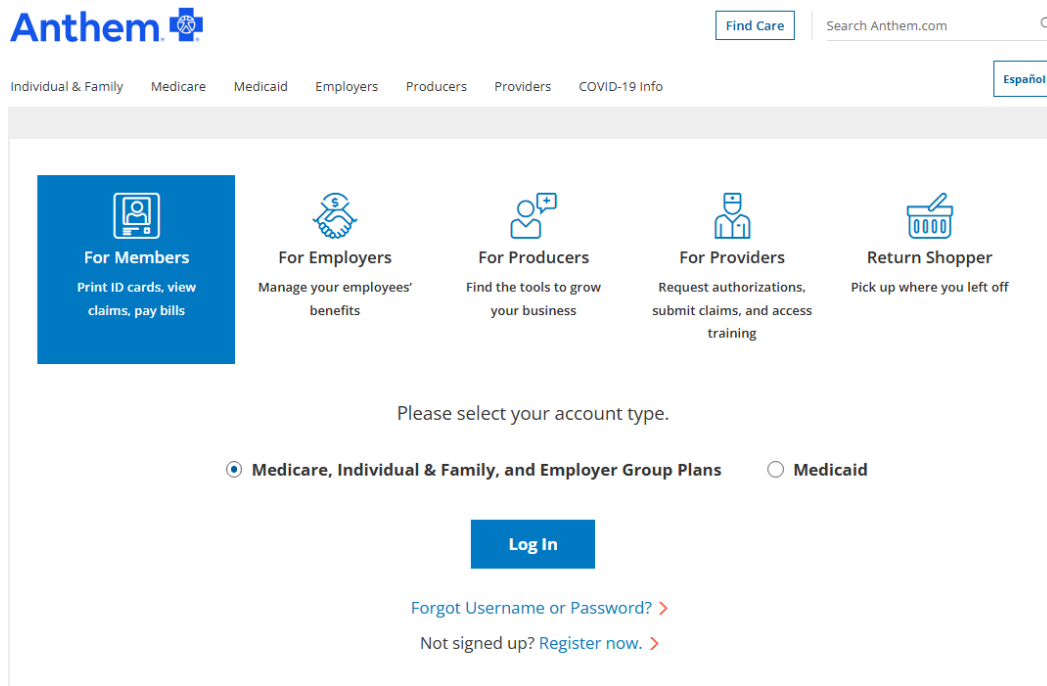
Visit Anthem.com/ca, select log in.



 [Understand your care options](#) ahead of time so you can save time and money.

 Make your mental health a priority. [Explore our resources](#).

Select Register now.



Select Member ID.

Welcome!

To register, please select your identification type.

Already registered? [Login Now](#)



Member ID

If we sent you a member ID card, enter that ID number so we can find you in our system.



Activation Code

Activation codes only apply to a very small percentage of our membership. If you have received one by email, use it to register.



Student ID

For students at participating colleges, enter your student ID number exactly as it appears on your school ID card.



Employee ID

Employee ID applies to a very small percentage of our membership. If your employer requires you to use your employee ID number to register, enter that number exactly as provided by your employer.



Enter the required fields including your Member ID and select Next to register.

Welcome! Please enter your information.

Member ID 

First name

Last name

Date of birth

[Back](#)

[Next](#)

How to Log in (already registered)

Visit Anthem.com/ca, select log in.

The screenshot shows the Anthem website homepage. At the top, there is a navigation bar with links for 'For Employers', 'For Producers', 'For Providers', and 'COVID-19 Info'. A search bar and 'Español' language option are also present. Below the navigation bar, the Anthem logo is followed by links for 'Insurance Plans', 'Member Support', and 'Health & Wellness Resources'. Two buttons, 'Find Care' and 'Log In', are visible on the right side, with the 'Log In' button highlighted by a red rectangular box. The main content area features a large image of a family (a man, a woman, and a child) sitting on a couch with a white dog. The text reads: 'Welcome, New Members', 'Thank you for choosing an Anthem health plan for 2022.', and 'Activate your secure online account today to access your digital ID card, find a doctor in your plan, review claims and payments, chat with an agent, and more!'. A 'Register Now' button is located below this text. At the bottom of the page, there are three promotional tiles: one for downloading the Sydney Health app, one for Medicare plan members, and one for staying current with vaccinations.

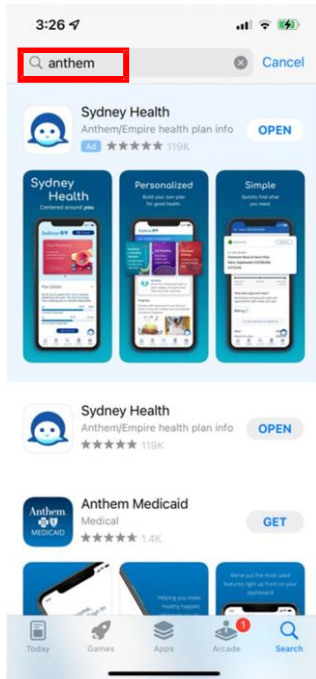
Enter your credentials and hit Log In. This will be the same credentials you used prior to 7/1 if you previously registered for Sydney on Anthem.com or the app.

The screenshot shows the Anthem website login page. At the top, there is a navigation bar with links for 'Individual & Family', 'Medicare', 'Medicaid', 'Employers', 'Producers', 'Providers', and 'COVID-19 Info'. A search bar and 'Español' language option are also present. The main content area features the text: 'Log in to your member account' and 'Not signed up? Register now'. Below this, there are two input fields: 'Email Address or Username' and 'Password'. The 'Password' field has a small icon of a crossed-out eye, indicating a password visibility toggle. Below the input fields, there is a link for 'Forgot Username or Password?'. At the bottom, there is a red 'Log In' button.

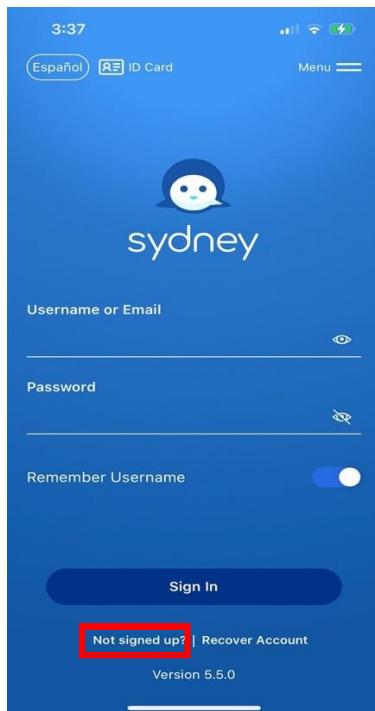
How to Register on the Sydney app for IOS and Android

The experience will look the same for members using IOS or Android

Search for Sydney or Anthem in the app/ play store and download the Sydney app.



On the bottom of the screen, select Not signed up?



From there, enter your information and select continue to finish registration.

3:18 Member Identification

First, let's find you in our system.

Tell us a bit about yourself so we can get you registered.

First Name

Last Name

Date of Birth (mm/dd/yyyy)

Select Identification Type ⓘ
Member ID

Member ID

⚠ Please enter your Member ID

Continue

Cancel

If previously registered on Anthem.com/ca or the Sydney app, simply add your credentials and log in.

3:37

Español ID Card Menu

sydney

Username or Email

Password

Remember Username

Sign In

Not signed up? | Recover Account

Version 5.5.0

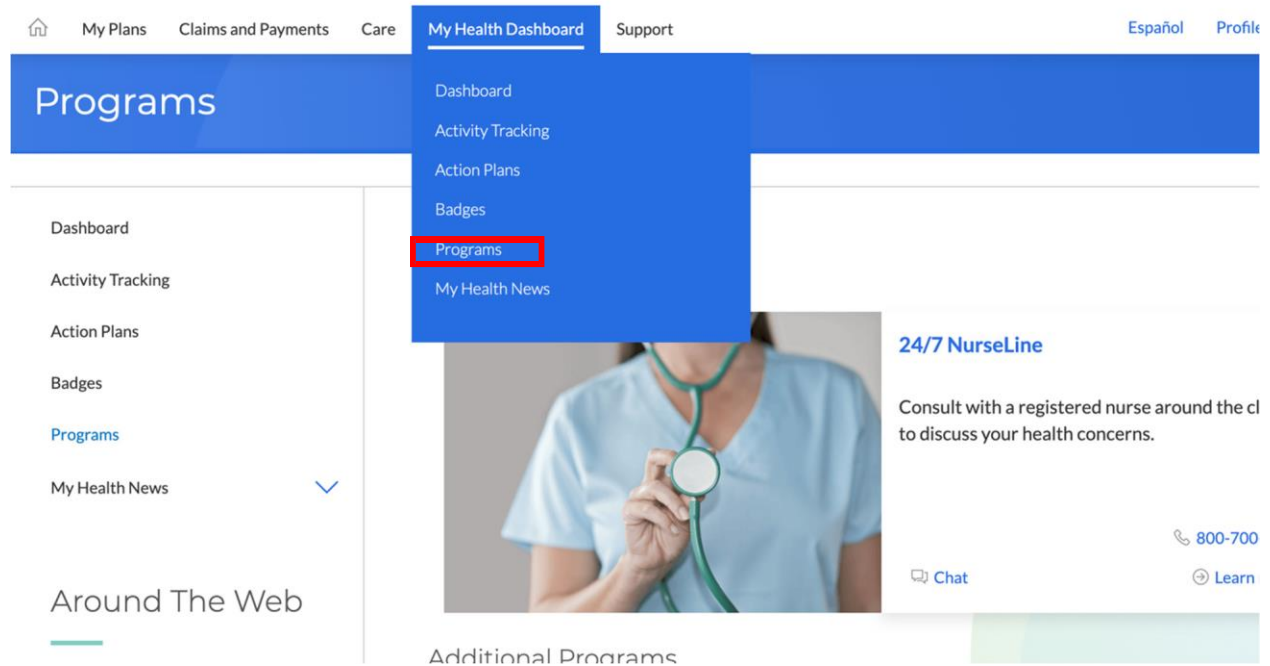
What to expect on 7/1: Sydney app with Sydney Preferred features

On 7/1/22, member can expect to see the following logo and program cards within their Sydney experience.

Cobranding: When logging into the experience, members will see the IBEW Local 18 logo.



Accessing third party programs: From the home page, members will navigate to My Health Dashboard and select Programs from the drop down menu.



Once on the Programs page, the member will see their Anthem programs listed first and then they will see their third party non Anthem programs that are shown below.



Behavioral Health and EAP

Tailored and specialized behavioral health and substance abuse treatment for IBEW Local 18 members/retirees and their families, includes Employee Assistance Program (EAP) benefits and services. Access Code: IBEW18

Days: 24h

877-449-6710

@ Learn More



Benefit Service Center

The IBEW Local 18 Benefit Service Center is there to assist you in the event you need enrollment assistance, experience claim issues and any other benefit related needs.

Days: Monday- Friday
Hours: 08:30am-05:00pm PT

800-842-6635

@ Learn More



Body Scan International

The Body Scan is a comprehensive preventive screening, which consists of two main components - the scan, and the comprehensive physician consultation/scan review. Enrolled IBEW Local 18 members/non-Medicare retirees and their enrolled non-Medicare spouses/domestic partners have access to a fully-covered Body Scan every 12 months.

Days: Monday- Friday
Hours: 08:00am-05:00pm PT

877-274-5577

@ Learn More



IBEW Local 18 Union

The Union is proud to offer additional resources and support for members/retirees and their families.

Days: Monday- Friday
Hours: 08:00am-05:00pm PT

213-387-8274

@ Learn More



VisionPlan

Comprehensive vision coverage for IBEW Local 18 members/retirees and their enrolled dependents. Includes benefits for exams, lenses, frames, contact lenses and more!

Days: Monday-Saturday
Hours: 06:00am-05:00pmPT

800-877-7195

@ [Learn More](#)